

Security & Compliance at Ozen

Ozen generates qualified acquisition pipeline from buying signals for enterprise revenue teams. This overview summarizes our security posture for your review. Status is honest: available, in progress, or planned.

DATA OWNERSHIP

Bring your own keys

Run on your own model and data keys.

Your data stays yours

Outcome data lives in your datastore.

No training on your data

Never used to train models for others.

CONTROLS

| | | | |
|----------------------------------|-----------|------------------------------|-------------|
| Encryption in transit (TLS 1.2+) | Available | Encryption at rest (AES-256) | Available |
| SSO / SAML | Available | Role-based access control | Available |
| MFA enforcement | Available | Audit logs | Available |
| Tenant isolation | Available | SCIM provisioning | In progress |

COMPLIANCE

| | | | |
|---------------|-------------|---------------------------|-----------|
| SOC 2 Type II | In progress | GDPR (DPA available) | Available |
| CCPA | Available | Data Processing Agreement | Available |
| ISO 27001 | Planned | HIPAA | Planned |

SUB-PROCESSORS

| CATEGORY | PURPOSE | REGION |
|------------------|---------------------------------|---------|
| Cloud hosting | Application hosting and compute | US / EU |
| Model providers | LLM inference (BYOK supported) | US / EU |
| Email delivery | Outbound email sending | US / EU |
| Error monitoring | Application reliability | US / EU |

The complete, current list is maintained in the DPA. We notify customers before adding a sub-processor.

RELIABILITY & DATA HANDLING

| | | | |
|------------------------------|------------|---------------------------------|----------------------|
| Uptime target (enterprise) | 99.9% | Breach notification | within 72 hours |
| Continuous monitoring | Available | Independent penetration testing | In progress |
| Data deletion on termination | on request | Responsible disclosure | security@ozenlabs.ai |